Docket No.

198775US2

IN THE UNITED STATES PATERY AND ANALYSIS ANALYSIS ANALYSIS AND ANALYSIS ANALYSIS

IN RE APPLICATION OF:

Tetsuro MOTOYAMA, et al.

SERIAL NO:

09/756,120

GAU:

2152

FILED:

January 9, 2001

EXAMINER:

05/17/04

FOR:

METHOD AND SYSTEM OF REMOTE SUPPORT OF DEVICE UISNG EMAIL

INFORMATION DISCLOSURE STATEMENT UNDER 37 CFR 1.97

COMMISSIONER FOR PATENTS ALEXANDRIA, VIRGINIA 22313

RECEIVED

SIR:

Applicant(s) wish to disclose the following information.

SEP 1 6 2003

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REFERENCES

The applicant(s) wish to make of record the references listed on the attached form PTO-1449. Copies of the listed
references are attached, where required, as are either statements of relevancy or any readily available English
translations of pertinent portions of any non-English language references.

☐ A check is attached in the amount required under 37 CFR §1.17(p).

RELATED CASES

Attached is a list of applicant's pending application(s) or issued patent(s) which may be related to the present application. A copy of the specifications of the pending applications is attached.

☐ A check is attached in the amount required under 37 CFR §1.17(p).

CERTIFICATION

Each item of information contained in this information disclosure statement was first cited in a communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of this statement.

No item of information contained in this information disclosure statement was cited in a communication from a foreign patent office in a counterpart foreign application or, to the knowledge of the undersigned, having made reasonable inquiry, was known to any individual designated in 37 CFR §1.56(c) more than three months prior to the filing of this statement.

DEPOSIT ACCOUNT

Please charge any additional fees for the papers being filed herewith and for which no check or credit card payment form is enclosed herewith, or credit any overpayment to deposit account number <u>15-0030</u>. A duplicate copy of this sheet is enclosed.

Respectfully submitted,

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LIST OF RELATED CASES

RECEIVED

SEP 1 6 2003

Technology Center 2100

Docket Number	Serial or Patent Number	Filing or <u>Issue Date</u>	Inventor/ Applicant
AC 198775US2*	09/756,120	01/09/01	MOTOYAMA et al.
Ac 235606US28	10/460,408	06/13/03	MOTOYAMA et al.
235608US28	10/460,150	06/13/03	MOTOYAMA et al.
Ac 235609US28	10/460,404	06/13/03	MOTOYAMA et al.
Ac 235610US28	10/460,151	06/13/03	MOTOYAMA et al.

Azist Clf

5/12/04